



# SCHEDULE

FRIDAY, OCTOBER 26, 2007

TRACK 1

Select one track

TRACK 2

## LAW OFFICE MANAGEMENT & TECHNOLOGY

## USING CONSUMER LAW IN BANKRUPTCY PRACTICE: Fair Debt Collection and Fair Credit Reporting

8:30–10:00 am

**CHOOSE ONE:**

- **Adobe Acrobat**  
Rachel Foley, Esq. (Kansas City, MO)
- **How to Build a Profitable and Efficient Bankruptcy Law Office – Is There Such a Thing?**  
Moderator: Alan Ramos, Esq. (Pleasanton, CA)  
Kathryn Jump, (Kent, WA), Susanne Robicsek, Esq. (Charlotte, NC), Jay Fleischman, Esq. (NY, NY), Cathy Moran, Esq. (Mt. View, CA)
- **Building the Virtual Office**  
Jay Jump, Esq. (Kent, WA)

8:30–9:30 am

**Fair Debt Collection Practices Act: Coverage and Remedies**

David Philipps, Esq. (Palos Hills, IL)

9:30–10:00 am

**Overview of Dispute Rights and Remedies in Consumer Protection Statutes: Fair Credit Billing Act, Real Estate Settlement Procedures Act, Uniform Commercial Code**

John Rao, Esq., NACBA Secretary (Boston, MA)

10:00–10:15 am **BREAK**

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10:15–11:45 am **CHOOSE ONE:**

- **Baby Steps to the Revolution – Breaking Down Barriers to Technophobia**  
Jay Fleischman, Esq. (NY, NY),
- **Marketing – You Mean I Can Market My Firm for Free?**  
Moderator: Alan Ramos, Esq. (Pleasanton, CA)  
Kathryn Jump, (Kent, WA), Cathy Moran, Esq. (Mt. View, CA)
- **Creating Interactive Forms with Acrobat**  
Jay Jump, Esq. (Kent, WA)

10:15–11:15 am

**Fair Credit Reporting Act: Coverage and Remedies**

Ian Lyngklip, Esq. (Southfield, MA)

11:15– 11:45 am

**Ten Top FDCPA and FCRA Violations: Selecting and Valuing Initial Cases**

David Philipps, Esq. (Palos Hills, IL)

Ian Lyngklip, Esq. (Southfield, MA)

11:45– 12:45 pm **LUNCH**

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12:45– 2:15 pm **CHOOSE ONE:**

- **Microsoft Excel – More Than Just a Spreadsheet**  
Rachel Foley, Esq. (Kansas City, MO)
- **Client Flow – I See the Clients More than My Family**  
Kathryn Jump, (Kent, WA), Jay Jump, Esq. (Kent, WA)
- **The Attorney–Client Dialogue – Using Technology to Improve Marketing Communications for New & Existing Clients**  
Jay Fleischman, Esq. (NY, NY)

12:45–1:45 pm

**Ten Top FDCPA and FCRA Violations: Selecting and Valuing Initial Cases (continued)**

David Philipps, Esq. (Palos Hills, IL)

Ian Lyngklip, Esq. (Southfield, MA)

2:15– 2:30 pm **BREAK**

1:45–2:45 pm

**Reporting and Collecting of Discharged Debt: Developing FCRA and FDCPA Claims Along with Bankruptcy Remedies**

David Philipps, Esq. (Palos Hills, IL)

Ian Lyngklip, Esq. (Southfield, MA)

John Rao, Esq., (Boston, MA)

2:30–4:00 pm **CHOOSE ONE:**

- **Using ECF for Fun and Profit – ECF Friend or Foe?**  
Rachel Foley, Esq. (Kansas City, MO)
- **30 (or More) Great Ideas in 90 Minutes**  
Moderator: Alan Ramos, Esq. (Pleasanton, CA)  
Kathryn Jump, (Kent, WA), Jay Jump, Esq. (Kent, WA), Cathy Moran, Esq. (Mt. View, CA), Kurt O'Keefe, Esq. (Detroit, MI)
- **Using the Web to Find What You Want, and Work How You Want**  
Jay Fleischman, Esq. (NY, NY)

2:45– 3:00 pm **BREAK**

3:00–4:00 pm

**Litigating Consumer Claims In and Out of Bankruptcy Court: Jurisdiction, Class Action and Forum Selection Issues**

Gary Klein, Esq. (Boston, MA)

4:00–4:15 pm **BREAK**

4:00–4:15 pm **BREAK**

4:15–5:30 pm **PLENARY SESSION: NEW BANKRUPTCY LAW DEVELOPMENTS**

Henry Sommer, Esq., NACBA President (Phila., PA), Tara Twomey, Esq. NACBA Amicus Director (Carmel, CA), Professor Katherine M. Porter, University of Iowa School of Law (Iowa City, IA). A discussion of case law and other developments that have occurred since the Annual Convention. Topics will include the section 707(b) means test, disposable income under section 1325(b), and Chapter 13 cramdown.

5:30–7:00 pm **RECEPTION**